

Ways to Pay

- **Payment of Responsible Party (RP) portion *in full*...**
 - Cash or Check are *strongly preferred*, and earn a *5% discount* on RP balance owed
 - Credit, Debit, HSA, Flex, or other merchant services cards are perfectly acceptable, and earn a *2% discount* on RP balance owed
- **Payment of RP portion *over time* (0% interest in-house financing)...**
 - **Down Payment (DP):**
 - Cash/Check are strongly preferred. *For DP only, credit/debit or other merchant account/card is acceptable w/o incurring surcharge*
 - **Recurring Monthly Payments (over agreed-upon term):**
 - Auto-draft from checking/savings account is strongly preferred *and avoids processing fee/surcharge*
 - Auto-charge to credit/debit card or other merchant account are perfectly acceptable, but incur a **3% surcharge on balance owed**
 - Checking/savings payments rejected due to insufficient funds (NSF) incur a \$50 per-occurrence service fee
- **Estimated Insurance portion...**
 - Your benefit amount is an estimate only. We do our very best, *as a courtesy*, to first verify and then collect your estimated benefit.
 - Estimated benefit is typically paid in monthly, quarterly, or annual installments (every company handles this differently)—**not all at once**.
 - If a claim is denied or not paid in a *timely* manner, **RP will be responsible for keeping the balance owed current**. Appropriate refunds will be issued if/when indicated.
 - Secondary insurances do not always pay—it depends on the plan and the primary insurance.
 - Any changes to your insurance need to be communicated to us ASAP. **Never cancel or change your insurance after starting treatment.**
 - Please remember that insurance companies are *expert* at figuring out ways to deny claims or payments—they are not our friend or yours.
 - We do our best to collect payment of benefits directly. **If insurance checks are sent to you, call us right away (do not cash/spend them).**

*** Ernstberger Orthodontics is a “DBA” — transactions will show as “SEE, LLC”

Acknowledgement: _____